
Councils





The District Consumer Protection Council

- It shall consist of the following members, namely:-
 - (a) the Collector of the district (by whatever name called), as its Chairman; and
 - (b) such number of other official and non-official members as may be prescribed by the SG
- The District Council shall meet at least twice in an year.
- The procedure will be set by SG



The State Consumer Protection Council

- It shall consist of the following members, namely:
 - (a) the Minister in-charge of consumer affairs in the SG as its Chairman;
 - (b) such number of other official or non-official members as may be prescribed by the State Government.
- The State Council shall meet at least twice in an year.
- The procedure will be prescribed by the SG



The Central Consumer Protection Council

- It shall consist of the following members, namely
 - (a) the Minister in charge of Consumer Affairs in the CG as its Chairman, and
 - (b) such number of other official or non-official members as may be prescribed.
- The Council shall meet at least once an year.

CONSUMER PROTECTION COUNCILS

The Central Consumer Protection Council.—

The Central Government shall, by notification, establish with effect from such date as it may specify in such notification, a Council to be known as the Central Consumer Protection Council (hereinafter referred to as the Central Council).

The Central Council shall consist of the following members, namely:—

- (a) the Minister in charge of 3[consumer affairs] in the Central Government, who shall be its Chairman, and
- (b) such number of other official or non-official members representing such interests as may be prescribed.

Procedure for meetings of the Central Council.—

(1) The Central Council shall meet as and when necessary, but 4[at least one meeting] of the Council shall be held every year.

(2) The Central Council shall meet at such time and place as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed.

Objects of the Central Council.—The objects of the Central Council shall be to promote and protect the rights of the consumers such as,—

- (a) the right to be protected against the marketing of goods and services which are hazardous to life and property;
- (b) the right to be informed about the quality, quantity, potency, purity, standard and price of goods or services, as the case may be, so as to protect the consumer against unfair trade practices;
- (c) the right to be assured, wherever possible, access to a variety of goods and services at competitive prices;
- (d) the right to be heard and to be assured that consumers' interests will receive due consideration at appropriate forums;
- (e) the right to seek redressal against unfair trade practices 1[or restrictive trade practices] or unscrupulous exploitation of consumers; and
- (f) the right to consumer education.

The State Consumer Protection Councils.—

The State Government shall, by notification, establish with effect from such date as it may specify in such notification, a Council to be known as the Consumer Protection Council for(hereinafter referred to as the State Council).

The State Council shall consist of the following members, namely:—

- (a) the Minister incharge of consumer affairs in the State Government who shall be its Chairman;
- (b) such number of other official or non-official members representing such interests as may be prescribed by the State Governments;
- (c) such number of other official or non-official members, not exceeding ten, as may be nominated by the Central Government.

The State Council shall meet as and when necessary but not less than two meetings shall be held every year. The State Council shall meet at such time and place as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed by the State Government.

Objects of the State Council.—The objects of every State Council shall be to promote and protect within the State the rights of the consumers laid down in clauses (a) to (f) of section 6.

The District Consumer Protection Council.

The State Government shall establish for every district, by notification, a council to be known as the District Consumer Protection Council with effect from such date as it may specify in such notification.

The District Consumer Protection Council (hereinafter referred to as the District Council) shall consist of the following members, namely:—

- (a) the Collector of the district (by whatever name called), who shall be its Chairman; and
- (b) such number of other official and non-official members representing such interests as may be prescribed by the State Government.

The District Council shall meet as and when necessary but not less than two meetings shall be held every year. The District Council shall meet as such time and place within the district as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed by the State Government.

Objects of the District Council.—The objects of every District Council shall be to promote and protect within the district the rights of the consumers laid down in clauses (a) to (f) of section 6.

Useful links/Sources:

<http://egazette.nic.in/WriteReadData/2019/210422.pdf>

<https://www.slideshare.net/sravanisravi96/consumer-protection-council>

<https://www.slideshare.net/atifghayas/cpa-28483926>

<https://www.slideshare.net/maheswarijaikumar/consumer-protection-act-india>

<https://m.economictimes.com/wealth/spend/heres-how-consumers-will-benefit-under-the-new-consumer-protection-act/articleshow/70711304.cms>

Disclaimer:

1. These notes are only for the students.
2. These are prepared after referring various books and websites.