

## SGRC report 2023-24

Complainant	Received on / date	Case/issue	Action taken
Collective representation of BELED II year	29/9/23	Request to extend the date to submit the application for VC internship as their result was not declared by the University	It was informed in the DSW office same day through the phone call Eventually the date was extended
Kumaran Thanmai BA (H) Geography III Year	5/10/23	Regarding her ER in two papers showing 0 marks In OBE Examination of first semester	As per the examination branch records, she was absent /her copies did not reach there. Copies were sent again by the examination committee to university and several personal visits were made and finally her result was declared with improvised marks on 29 April 2024. She was passing in both the papers.
Collective representation of BA Programme II year ASPSM and Maths students	18/3/24	Regarding the behavior of their GE teacher	The matter was discussed with the concerned teacher same day to understand her version about the issue. She was suggested to have an open interaction about their grievances to resolve the matter to have a conducive teaching learning environment in the class. Teacher agreed to discuss and resolve it with the students. Later no further complaint was received.
Manshu BELED I year	21/3/24	Request for withdrawal from college	Student was contacted over the phone to understand the reason of withdrawal. She was advised to continue with the course. But she refused to continue and said that she has decided to leave. Her case was forwarded to principal office for further process.
Swapnil BA Programme	21/03/24	Regarding getting 0 marks in semester I in GE Hindi A	The matter was discussed with the concerned subject teacher and she reported that the student does not turn up in her class and have very poor attendance.

			<p>She was suggested to have a pro student approach by providing her an opportunity to submit the assignments if time line allows for the same.</p> <p>Teacher agreed to discuss the matter with the student.</p>
<p>Collective representation of BA III Year Sanskrit subject students</p>	<p>1/04/24</p>	<p>Teacher for Sanskrit classes</p>	<p>Due to the prolonged leave of the subject teacher student requested for the classes to be arranged to discuss their doubts.</p> <p>Matter was discussed with the TIC and he agreed to take up the matter with the students and also to volunteer to discuss the content in the absence of their teacher.</p>